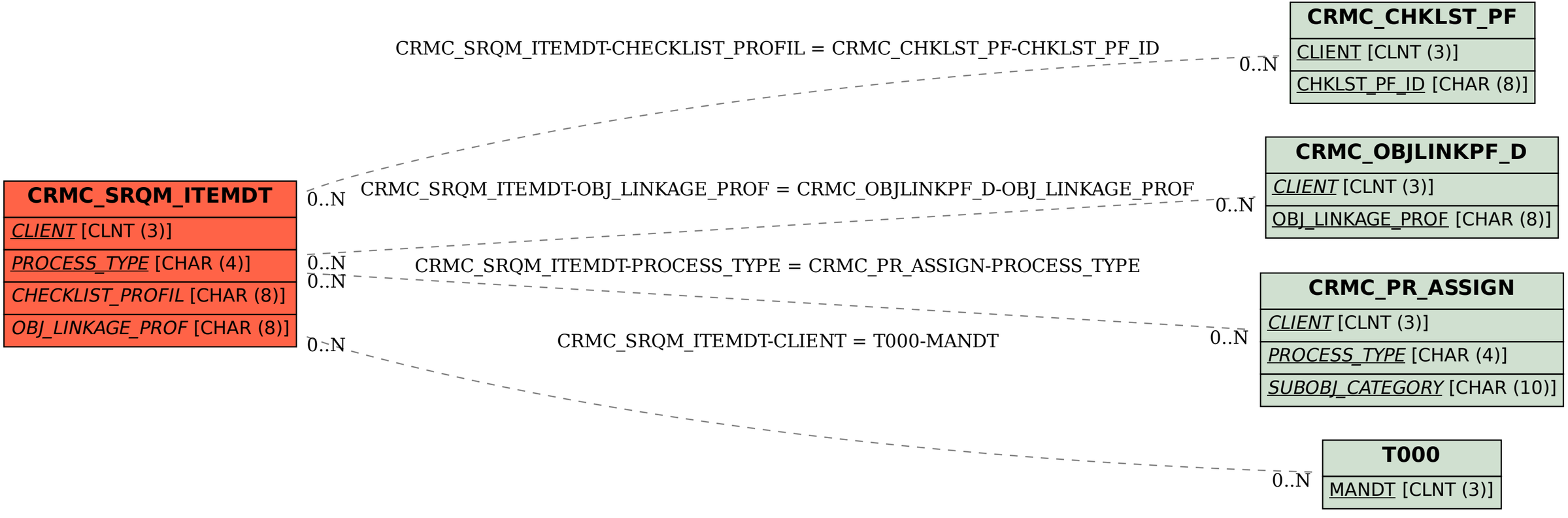SAP ABAP table CRMC_SRQM_ITEMDT {Service Request Header Customizing}